

Message from the Board Chair and Executive Director

We are pleased to share our 2016-2017 Annual Report with our community. The collective work of our Board of Directors, staff, care providers and volunteers has continued to be grounded in awareness of the ongoing challenges affecting the quality of life for children, youth and families in London and Middlesex. The strain of poverty and the pervasive impact of issues involving mental health, addictions and intimate partner violence requires compassionate, knowledgeable and responsive services. Ensuring that children are safe and families are supported through these challenges is at the core of the work we do.

The Board of Directors has advanced its financial sustainability plan to strengthen the foundation of our service delivery. Through the hard work of our staff, and in partnership with the Ministry of Children and Youth Services, we have continued to see improved service outcomes, increasing transparency and greater accountability. The collection and analysis of data and service user feedback only strengthens our commitment to service excellence.

This year Regina Bell, Interim Executive Director, announced her retirement following many years of service to the Society and the community. We thank Regina for her leadership and dedication to CASLM. As we continue to build on the progress made under her leadership and through evidence-informed practice, we will foster innovation to drive our vision of Safe Children... Bright Futures as well as improve support for our valued staff, and work with our partners to mutually serve the community.

Provincially, we have remained involved with systemic efforts to improve consistency and quality of service, ensure equitable outcomes for culturally diverse communities and support the implementation of recommendations from the Truth and Reconciliation Commission. Emerging priorities for CASLM include early intervention to prevent children and youth coming into care, youth engagement to support their transition to adulthood and increasing family-based care. A significant area of focus is to continue our support of the restoration of jurisdiction of child welfare services in our First Nations communities. We recognize cultural competence and safety training are key components to achieving this outcome. We thank our First Nations for their leadership and advice as we pursue this important goal. Child welfare in Ontario is evolving and CASLM is embracing the changing environment. We have a long history of working with our community partners to develop creative strategies to best respond to the needs of our families. By listening and thinking differently, CASLM renews its commitment to participate, collaborate and innovate to enhance safety and improve the well-being of those we provide services to.

As we embark on a new fiscal year, we thank you for your ongoing support and interest in the work of CASLM. We look forward to our continued conversations and work together to make a difference in our community.

  
Lisa Harrison  
Board Chair

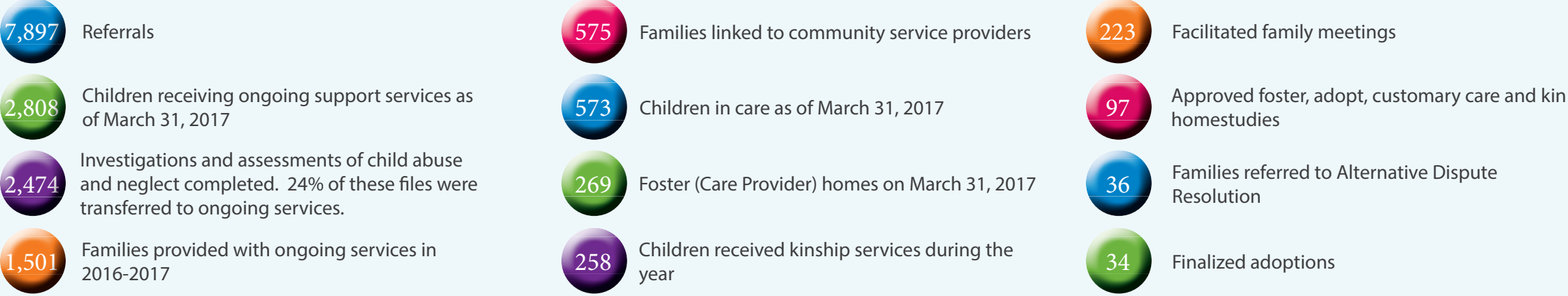
  
Chris Steven  
Executive Director

Our Accomplishments

- Received the 2016 May Court Recognition Award for Community Partnerships in recognition of our co-development and participation in the Families and Infants Together (FIT) program.
- Participated in the Association of Native Child & Family Services Agencies of Ontario's (ANCFSAO) pilot of the HEART & SPIRIT Indigenous Family Development model. We successfully facilitated SPIRIT training with foster/adoptive care providers of Indigenous children.
- Implemented a new Youth Engagement Committee to better connect with youth in care and provide continuous support in their transition to adulthood.
- Received a Wendy's Wonderful Kids grant to expand recruitment strategies for potential adoptive families.
- Provided placements to BSW, MSW, OT, Medical and CYW students.
- Recognized by the Cross Cultural Learner Centre for our efforts in helping Syrian refugees.



Our Services



2016-2017 Financial Report

This is a summary of details in the 2016-2017 audited financial statements prepared under Public Sector Accounting Standards (PSAS) and audited by Deloitte LLP.

| INCOME                          | 2016-2017    | 2015-2016    |
|---------------------------------|--------------|--------------|
| Province of Ontario             | \$59,284,713 | \$64,032,998 |
| Income and expenditure recovery | \$ 2,937,077 | \$ 2,642,220 |
| Total income                    | \$62,221,790 | \$66,675,218 |
| DISBURSEMENTS                   |              |              |
| Salaries and benefits           | \$31,000,839 | \$32,625,679 |
| Children's boarding costs       | \$19,395,508 | \$21,130,010 |
| Client support services         | \$ 6,054,003 | \$ 5,809,443 |
| Administration                  | \$ 4,103,242 | \$ 4,169,134 |
| Total disbursements             | \$60,553,592 | \$63,734,266 |
| Surplus                         | \$1,668,198  | \$2,940,952  |

The following chart is the income and expenditures prepared under modified accrual accounting required by the Ministry of Children and Youth Services.

|              | 2016-2017    | 2015-2016    |
|--------------|--------------|--------------|
| Revenue      | \$64,397,772 | \$65,015,128 |
| Expenditures | \$61,125,656 | \$65,013,220 |
| Surplus      | \$ 3,272,116 | \$1,908      |



CASLM Board Members

- EXECUTIVE MEMBERS

Lisa Harrison

Sandy McCallum

Andrea Brown

Ashley Conyngham

Paul Digby

Chair

Vice Chair / Treasurer

Member at Large

Member at Large

Member at Large
- DIRECTORS

Mike Elkassem

Kara James

Dr. Laura Lyons

Susan Rabkin

Chris Sinal

Purveen Skinner




Vishal Kothari (resigned)



To find out more about how to foster, adopt, become a volunteer or make a donation, please contact us at:

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1680 Oxford Street East, P.O. Box 7010  
London, Ontario N5Y 5R8

Telephone: 519 455 9000  
Email: info@caslondon.on.ca

- Connect with us online:
-  [www.caslondon.on.ca](http://www.caslondon.on.ca)
  -  [www.facebook.com/CASLondonMiddlesex](https://www.facebook.com/CASLondonMiddlesex)  
[www.facebook.com/fosteradoptcaslondon](https://www.facebook.com/fosteradoptcaslondon)
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2016-2017  
Annual Report



Safe Children... Bright Futures